

## Redefining Operational Excellence New Strategies For Maximizing Performance And Profits Across The Organization

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Redefining Operational Excellence covers it all--processes, people, and operations--and shares specific strategies to: Drive innovation and collaboration Engage customers Attract and retain top people Align strategy and execution Optimize speed And more . Operational excellence is the relentless pursuit of doing things better.

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Bringing together strategies around innovation and collaboration; customer engagement and acquisition; customer on-boarding and retention; alignment of strategy and execution; attracting, hiring and retaining top people; and the achievement of optimal enterprise velocity, Redefining Operational Excellence outlines both the organizational and the customer benefits to pursuing operational excellence, and provides a roadmap on how to implement these strategies successfully. This book covers it ...

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Operational excellence is about finding money and performance boosts in areas businesses don't normally look. Redefining Operational Excellence covers it all--processes, people, and operations--and shares specific strategies to:

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This piece accompanies our latest BTOES Insights premium content, a free chapter of one of our Top 10 OpEx Books, ' Redefining Operational Excellence: New Strategies for Maximizing Performance and Profits Across the Organization '. Without execution, there is no strategy. Think about that statement and how it rings true.

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*Free Book Chapter: Redefining Operational Excellence*

In my book, *Redefining Operational Excellence: New Strategies for Maximizing Performance and Profits Across the Organization*, I define operational excellence as the constant pursuit of improving performance and profitability in all areas of your organization. It is the ability to find money and performance boosts in areas that others don't normally look.

*5 Critical Components for Redefining Operational Excellence*

According to Andrew Miller in his new book, *Redefining Operational Excellence: New Strategies for Maximizing Performance and Profits across the Organization*, "Operational Excellence is about empowering employees to use judgment on the front lines. But often an organization uses methodologies that preclude having to use judgment.

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In *Redefining Operational Excellence: New Strategies for Maximizing Performance and Profits Across the Organization* we receive a refreshing look into capabilities and resources that directly impact...

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The old definition of operational excellence is a relic. Our world is too complex, too interconnected, and too fast-moving for organizations to achieve dramatic results simply by eliminating waste and increasing standardization. After all, no company ever cut their way to sustainable growth. True operational excellence

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